

7. Performance Management

The next Performance Meeting will take place on Tuesday, 10th May 2005 at 1400 hours.

8. Equality and Diversity

Leonie Govan circulated a questionnaire which had been received from Opinion Research Services. A copy has been sent to all 8 brigades who must indicate by 10th May if they will go ahead and take part in the survey. Leonie suggested a small working part be set up to co-ordinate the dispersal of the questionnaires. She will report back with some guidance.

ACTION BY

L Govan

NEW BUSINESS

1. FIRELINK – MEMBERSHIP OF THE INTELLIGENT CUSTOMER TEAM (Sponsor: Asst Firemaster MacLennan)

Asst Firemaster MacLennan advised that he had attended a presentation by Ian Stocks and David Jones from Firelink and recommended that a Project Team be set up. Asst Firemaster MacLennan will chair the first meeting of the team which will consist of DO Edwards (T & D), DO Gill (Operations), DO Dey (TSD), FCO Cameron (Control), John Cannon (Communications), Alex MacAllister (Finance) and Murray MacKay (Engineering and Supplies).

**A/Fmr
MacLennan**

AOCB

2. SERVICE DELIVERY

It was advised that in future DO Donaldson will chair the CRM meetings and he in turn will report back to the Service Delivery Group.

A general discussion took place on the upgrading of the 61 units to retained status and Area Commanders were reminded that they would be responsible for the smooth running of the changeover. They will be report back via Service Delivery on a regular basis.

**Area
Commanders**

3. THE 32 UNITS

Deputy Firemaster Henny and DO Johnson have almost completed their programme of visits. It is hoped that the CFS packages will be ready before the 1st June 2005. Again a general discussion took place including the distribution of ID cards, PDA changes, accommodation for the 14 intervention units etc. It was confirmed that the implementation group would meet on 10 May to plan the change process.

4. VACANCIES

All the new vacancies have been advertised and applications are now being received.

5. DUTY SYSTEM FOR TRAINING & DEVELOPMENT DEPARTMENT

DO Edwards reported that a new duty system for the Training and Development Department will shortly be put in place.

6. PRESENTATION ON HIGH PRESSURE PUMP

Murray MacKay gave a short update on a presentation on a new High Pressure Pump which he and Asst Firemaster MacLennan had attended.

There being no further business the meeting closed at 1145 hrs.

ACTION BY**DO Edwards**